



## Contact Information

### Risk Management

501 Palm Avenue, 3rd Floor  
Hialeah, FL 33010  
Tel: 305-883-8068

#### **Franklin Duharte**

Risk Manager  
Direct Line: 305-883-8060  
Email: [FDuharte@hialeahfl.gov](mailto:FDuharte@hialeahfl.gov)

#### **Marieta Sotero, CMS, ACA, CWC.**

Risk Management Coordinator  
Direct Line: 305-863-2938  
Email: [MS13232@hialeahfl.gov](mailto:MS13232@hialeahfl.gov)

### • Physicians Health Center (City's Medical Provider)

Office Locations:

#### **Airport Monday-Friday: 7:30 am-6:00 pm & Saturday: 8:30 am-12:30 pm**

6221 NW 36th Street  
Miami, FL. 33166  
(305) 871-3627

#### **Kendall Monday-Friday: 7:30 am-6:00 pm**

7887 N. Kendall Drive #102  
Miami, FL. 33156 (305) 871-279-7722

#### **Hialeah Monday-Friday: 7:30 am-5:00 pm**

6990 NW 37th Ave.  
Miami, FL. 33147 (305) 691-5050

- **Concentra Occupational Health: Monday – Friday: 8:00 a.m. – 6:00 p.m. & Sat: 10:00 am-3:00 p.m.**  
7800 NW 25 St, Suite 4  
Miami, FL 33122 (305) 593-2174
- **Health Care Center of Miami: Monday – Friday: 7:30 a.m. – 6:00 p.m.**  
7911 NW 72nd Avenue, Suite 111  
Medley, FL 33166 (305) 888-6959



- **MD Urgent Care – Monday -Friday: 8:00 a.m. – 8 p.m. & Saturday -Sunday: 8:00 a.m. -4 p.m.**  
385 W 49 ST  
Hialeah, FL 33012 (305) 224-0078

**After Hour Emergency Care:**

- **Mount Sinai Emergency Room – Monday -Sunday 24 hrs open**  
6050 W 20 Ave  
Hialeah, FL 33016 (786) 584-5000
- **Palmetto General Hospital/Emergency Room – Monday – Sunday 24 hrs open**  
2001 W 68 ST  
Hialeah, FL 33016 (305-823-500
- **Hialeah Hospital – Monday – Sunday 24 hrs open**  
651 E 25 St  
Hialeah, FL 33013 (305) 693-6100
- **Jackson West Medical Center/Emergency Room – Monday -Sunday 24 hrs open**  
2801 NW 79 Ave  
Doral, FL 33122 (786) 466-100

**Employees may be responsible for any unauthorized medical services or treatments out of network. If the employee requires 911 care for a life-threatening injury/illness, should seek prompt medical attention at the Nearest Hospital Facility.**

**Sedgwick Claims Management Services, Inc**

PO Box 14511  
Lexington, KY 40512-4511  
Fax: 954-247-6758

- **Ada Ovadia**, Claims, Team Lead – Direct Line: 954-247-6724  
Email: [Ada.Ovadia@sedgwick.com](mailto:Ada.Ovadia@sedgwick.com)
- **Shelda Smith**, Claims Examiner – Claims Representative – Direct Line: 901-765-4786  
Email: [Shelda.Smith@sedgwick.com](mailto:Shelda.Smith@sedgwick.com)
- **Fatima Rosellon**, Claims Examiner – Legal/Lost Time Adjuster– Direct Line: 305-883-5908  
Email: [Fatima.Rosellon@sedgwick.com](mailto:Fatima.Rosellon@sedgwick.com)